

My rConnect

**Fasten your
responsiveness
and optimize
your productivity**




My rConnect

Digital services for all your GF machines, anytime, anywhere

Unlock the full potential of your equipment with My rConnect, our cutting-edge web-based platform designed to revolutionize digital services and the support experience. As a subscriber to our Success Packs, you benefit from seamless access to assistance and resources, for all your installed GF machines, whether connected or unconnected, ensuring unparalleled satisfaction and reliability.



 My rConnect



24/5 support

For all connected and unconnected machines as well as older models



Machine monitoring

For machines with OPC UA connection



Live data/Notifications

For machines with OPC UA connection



Remote access

For all machines connected with Edge device

Do you need quick help using your machine ?

- Benefit from speedy access and a 24/5 support that guarantees assistance when you need it most.
- Use advanced communication tools (video conferencing, chat, white board) for rapid interaction and problem-solving.

Do you want to optimize your production ?

- Continuously integrate live data feeds from your production lines to provide real-time information on performance metrics.
- Track machine connection and job status anywhere, anytime with machine monitoring.

Do you know if your machine is operating now ?

- Increase your responsiveness to unexpected events with real-time status notifications and instant alerts.
- Keep your production on schedule through continuous connection to your machines.

Do you want to increase your equipment uptime ?

- Get faster troubleshooting thanks to remote access via HMI on your connected machines
- Improve the overall efficiency with file transfer from/to the machine

Discover new standards in customer support and enjoy the ultimate convenience with My rConnect !

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